








COMPREHENSIVE PROTECTION OF THE CORPORATE ENVIRONMENT



ESET PROTECT – Unified XDR Platform

Solution Tier	 PROTECT ENTRY	 PROTECT ADVANCED	 PROTECT COMPLETE	 PROTECT ENTERPRISE	 PROTECT ELITE	 PROTECT MDR	 PROTECT MAIL PLUS
	FROM 5 DEVICES	FROM 5 DEVICES	FROM 5 DEVICES	FROM 25 DEVICES	FROM 25 DEVICES	FROM 25 DEVICES	FROM 5 DEVICES
Modules	Management Console	Management Console	Management Console	Management Console	Management Console	Management Console	Management Console
	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	
	Mobile Security*	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	
	Server Security	Server Security	Server Security	Server Security	Server Security	Server Security	
		Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense
		Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	
			Mail Security		Mail Security	Mail Security	Mail Security
			Cloud App Protection		Cloud App Protection	Cloud App Protection	
			Vulnerability & Patch Management		Vulnerability & Patch Management	Vulnerability & Patch Management	
				Detection & Response	Detection & Response	Detection & Response	
					Authentication	Authentication	
						ESET MDR	
						Premium Support Essential	



* The number of protected computers and mobile devices is calculated as the sum of all objects in the license. For example, license for 100 objects can be used to protect 70 computers and 30 mobile devices.

** Users can activate protection on as many mobile devices as the total number of license objects. For example, when purchasing a license for 100 objects, the user can protect 100 computers and 100 mobile devices.

Modern multi-layered endpoint protection with powerful machine learning and easy management

Capabilities:

Management Console



Endpoint and Mobile* Security



Server Security



POWERFUL MULTI-LEVEL PROTECTION FOR ENDPOINTS, MOBILE DEVICES AND SERVERS

- Powerful endpoint protection with low false positive rates, minimal performance impact and high detection rates
- Reliable protection against malware using ESET LiveSense multi-layered approach that combines machine learning, advanced behavioral data and human expertise

XDR-ENABLED NETWORK SECURITY MANAGEMENT PLATFORM

- On-prem or cloud-based installation
- Powerful security and IT operations management tools
- Dynamic groups, hardware and software inventory
- Completely multitenant and granular policy control
- Detailed reporting (with over 100 predefined templates)
- Notifications, exceptions and quarantine management
- Easy to set up and use even for small organizations

* The number of protected computers and mobile devices is calculated as the sum of all objects in the license. For example, license for 100 objects can be used to protect 70 computers and 30 mobile devices.

Endpoint and server protection from ransomware and unknown threats combined with data protection

Capabilities:

Management Console



Endpoint Security
and Mobile Threat Defense**



Server Security



Advanced Threat Defense



Full Disk Encryption



ADVANCED THREAT DEFENSE USING CLOUD SANDBOXING

- Proactive protection against previously unknown threats
- Suspicious samples execution in an isolated and powerful cloud sandbox
- Advanced multi-level analysis
- In-depth behavioral analysis
- Granular reports
- Convenient sample submission for analysis
- Automatic protection
- Advanced machine learning









POWERFUL FULL DISK ENCRYPTION

- Encryption management on Windows and macOS devices
- Encryption of system disks, partitions or entire drives
- Single-click deployment, activation and encryption

** In all business solutions except ESET PROTECT Entry, users can activate protection on a number of mobile devices that corresponds to the total number of license objects. For example, when purchasing a license for 100 objects, user can protect 100 computers and 100 mobile devices.

Multi-level protection for endpoints, cloud applications and email

Capabilities:

- Management Console 
- Endpoint Security and Mobile Threat Defense 
- Server Security 
- Advanced Threat Defense 
- Full Disk Encryption 
- Mail Security** 
- Cloud App Protection** 
- Vulnerability & Patch Management** 

EMAIL AND CLOUD-BASED COLLABORATION AND STORAGE APPS PROTECTION

- Anti-malware for MS Exchange, Exchange Online, OneDrive, SharePoint Online and Teams servers
- Antispam for Exchange and Exchange Online servers
- Anti-Phishing for Exchange and Exchange Online servers
- Detection of previously unknown threats using cloud sandboxing
- Quarantine management

ACTIVE TRACKING AND PATCHING OF VULNERABILITIES

- Automated scanning with schedule settings
- Severity-based prioritization of vulnerabilities
- List of affected devices and vulnerability database
- Automatic and manual patching
- Exceptions for specific vulnerabilities
- List of available patches/new software versions
- Customizable patching policies

[Learn more](#)

Corporate network protection enhanced by prevention, detection and response capabilities

Capabilities:

Management Console



Endpoint Security
and Mobile Threat Defense



Server Security



Advanced Threat Defense



Full Disk Encryption



Detection & Response (XDR)



XDR-ENABLING COMPONENT WITH DETECTION AND RESPONSE CAPABILITIES

- Detailed network visibility
- Anomalous behavior detection and advanced threat hunting
- Root cause analysis
- Multiplatform coverage (Windows, macOS, Linux)
- Immediate response including endpoint isolation
- IOC and query based search
- Public API
- MITRE ATT&CK integration
- On-prem or cloud-based installation

Comprehensive approach to prevention, detection and response combined with data protection

Capabilities:

Management Console



Endpoint Security
and Mobile Threat Defense



Server Security



Advanced Threat Defense



Full Disk Encryption



Mail Security



Cloud App Protection



Vulnerability & Patch Management



Detection & Response (XDR)



Multi-factor authentication















MULTI-FACTOR AUTHENTICATION

- Mobile applications, push notifications, hardware tokens, FIDO security keys and custom methods support
- Push authentication support for iOS and Android smartphones
- Web/cloud services support
- VPN, RDP, VMware Horizon View and RADIUS-based services support
- Full API and SDK included
- No dedicated hardware required

Enhanced protection of the IT environment thanks to the involvement of leading experts

Capabilities:

- Management Console 
- Endpoint Security and Mobile Threat Defense 
- Server Security 
- Advanced Threat Defense 
- Full Disk Encryption 
- Mail Security 
- Cloud App Protection 
- Vulnerability & Patch Management 
- Detection & Response (XDR) 
- Multi-factor authentication 
- ESET MDR service** 
- ESET Premium Support Essential** 

ESET MDR (MANAGED DETECTION AND RESPONSE SERVICE)

- 24/7 expert-led continuous monitoring, hunting, triage and response
- Tailored reporting
- Continual improvement and automating, behavior patterns and exclusion optimization
- Advanced signal hunting library

ESET PREMIUM SUPPORT ESSENTIAL

- Priority call queuing
- Guaranteed response time
- Unlimited premium requests

Capabilities:

Management Console



Advanced Threat Defense



Mail Security



MAIL SECURITY

- Antispam
- Anti-phishing
- Antivirus
- Web-based quarantine
- Hybrid Microsoft 365 scanning
- Rules

NEED ADDITIONAL PROTECTION?

PRODUCTS FOR ADDITIONAL PROTECTION



Microsoft SharePoint
Server Security



Data
Encryption



Backup
and recovery



Data Loss Prevention
(DLP)



Threat Intelligence



Network traffic analysis





DATA ENCRYPTION

- ✓ Full disk encryption
- ✓ USB encryption
- ✓ File/folder encryption
- ✓ Email encryption
- ✓ Centralized management
- ✓ Encryption key management
- ✓ Corporate proxy server

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MICROSOFT SHAREPOINT SERVER SECURITY

- ✓ Antimalware and Antispyware
- ✓ Network Attack Protection
- ✓ Ransomware Shield
- ✓ Behavioral Detection – HIPS
- ✓ Botnet protection
- ✓ Database Scan
- ✓ Advanced memory scanner, Exploit Blocker
- ✓ Cluster support
- ✓ Antiphishing, Device Control

[Learn more](#)



THREAT INTELLIGENCE

- ✓ Access to the most up-to-date information about threats
- ✓ Early warning of targeted malware, advanced persistent threats, botnet activity and targeted phishing attacks
- ✓ Automate threat investigation
- ✓ Proprietary intelligence feeds
- ✓ Actionable content

[Learn more](#)



TECHNOLOGY ALLIANCE



DATA LOSS PREVENTION (DLP)

- Tough on insider threats and data loss
- Easy on users and infrastructure
- Protects data in hybrid work era
- Supports regulatory compliance
- All-in-one DLP & insider threat protection
- The easiest to implement & integrate enterprise DLP
- Advanced workspace control & behavior analysis
- Very low hardware requirements for servers and devices

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NETWORK TRAFFIC ANALYSIS

- Round-the-clock security monitoring
- Powerful rapid detection & response capabilities
- Deep visibility into the internal network
- Easy-to-use functionality
- Threat detection and harm prevention
- Threat detection in IoT devices
- Application monitoring
- Network performance monitoring
- Network Behavior Analysis

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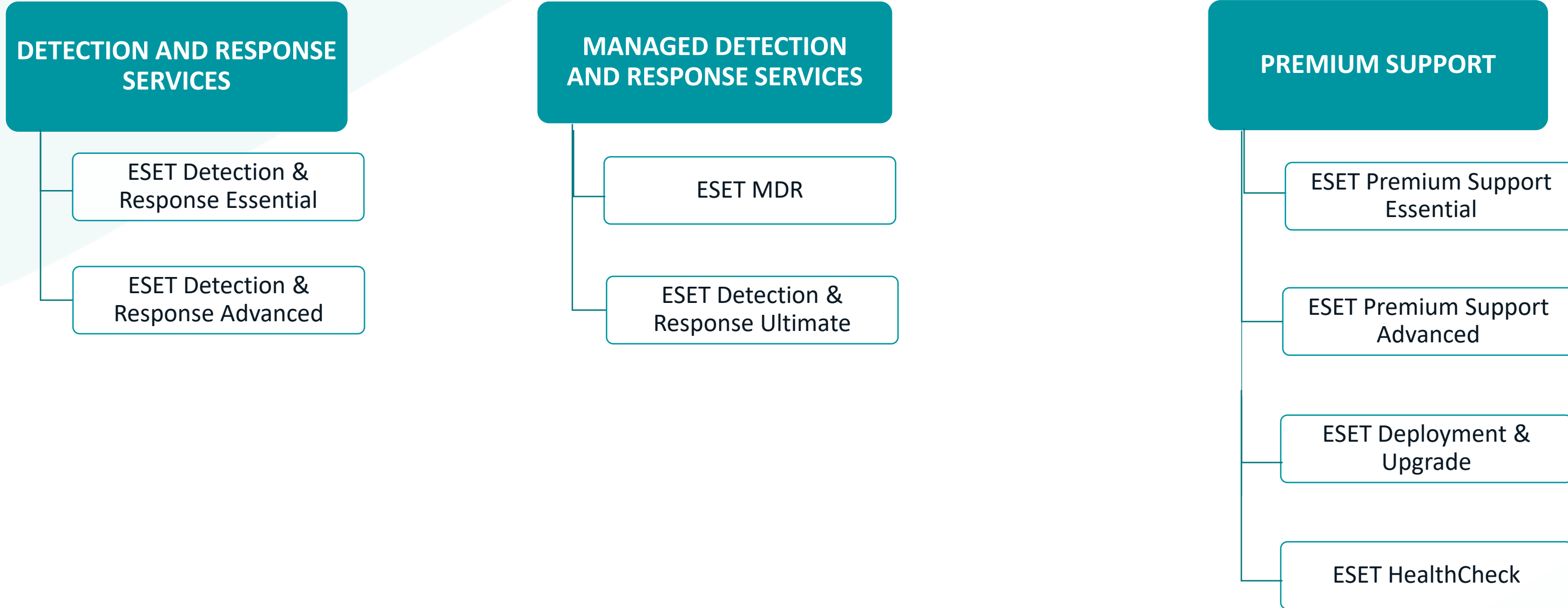
BACKUP AND RECOVERY

- Backup for computers, servers and virtual environment
- Backup for Exchange, Outlook and OneDrive data
- Complete protection for critical files
- Control over all backups
- Easy to use and cost savings
- Remote management

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SERVICES FOR BUSINESS

ESET SERVICES



PREMIUM SUPPORT

WHY PREMIUM SUPPORT?



Fast response – within 2 hours for critical questions



Assistance in deploying and modernizing solutions and reducing the risk of product misconfiguration



Priority call queuing and priority access to development teams



Dedicated account manager



Remote connection for faster problem solving

PREMIUM SUPPORT

	STANDARD SUPPORT	ESET PREMIUM SUPPORT ESSENTIAL	ESET PREMIUM SUPPORT ADVANCED	ESET DEPLOYMENT & UPGRADE	ESET HEALTHCHECK
Critical Severity (A) response time	Best effort	2 hours	2 hours		
Serious Severity (B) response time	Best effort	4 hours	4 hours		
Common Severity Response Time	Best effort	1 workday	1 workday		
Support availability	365/24/7	365/24/7	365/24/7		
Customer Contacts	Unlimited	Unlimited	Unlimited		
Priority call queuing	X	Yes	Yes		
Number of tickets eligible for premium treatment	X	Unlimited	Unlimited		
Dedicated account manager	X	X	Yes		
Priority access to development teams	X	X	Yes		
Proactive Informative Services	X	X	Yes		
Deployment/Upgrade	X	X	1 time	Yes	
Healthcheck	X	X	1 time		Yes
Term of validity of the service		1, 2, 3 years	1, 2, 3 years	One time	One time

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DETECTION AND RESPONSE SERVICES

WHY DETECTION AND RESPONSE SERVICES?



Quick response to requests 24/7



Threat investigation, detection and neutralization



Assistance in responding to detected incidents



Minimizing the risk of disruptions due to malware infection



Individual approach – taking into account the features of the IT environment

DETECTION AND RESPONSE SERVICES

eset[®]
DETECTION &
RESPONSE
ESSENTIAL

eset[®]
DETECTION &
RESPONSE
ADVANCED

Global threat intelligence team	●	●
Active campaign hunting	●	●
Continual improvement and automating	●	●
Digital forensic incident response (DFIR) assistance	●	●
Malware detection support	●	●
Malware file expert analysis	●	●
Advanced signal hunting library		●
Behavior patterns and exclusion optimization		●
Customized Threat Hunting for all current threats		●
Attack vectors visibility		●

[Learn more](#)

MANAGED DETECTION AND RESPONSE SERVICES

WHY MANAGED DETECTION AND RESPONSE SERVICES?



Continuous detection evaluation and correlation via a structured and mapped incident



Providing individual reports on incidents, environmental status automatically or on request



24/7 expert-led continuous monitoring, hunting, triage and response that leverages IoC, UEBA, AI and comprehensive ESET Threat Intelligence feeds



Dedicated incident response lead



Threat hunting that uses deep analysis, historical data and observation of potential threats



Deployment and modernization of solutions and reducing the risks of incorrect product configuration



Expert assistance for MDR alerts with more context

MANAGED DETECTION AND RESPONSE SERVICES

eset
MDR

eset
DETECTION &
RESPONSE
ULTIMATE

Global threat intelligence team



Active campaign hunting



Continual improvement and automating



Advanced signal hunting library



Behavior patterns and exclusion optimization



Attack vectors visibility



Continuous expert-led threat hunting



Tailored reporting



24/7 expert-led continuous monitoring, hunting, triage and response



Dedicated Incident response lead



Digital forensic incident response (DFIR) assistance



Malware detection support



Malware file expert analysis



Customized Threat Hunting for all current threats



Historical Threat Hunting



Deployment & Upgrade

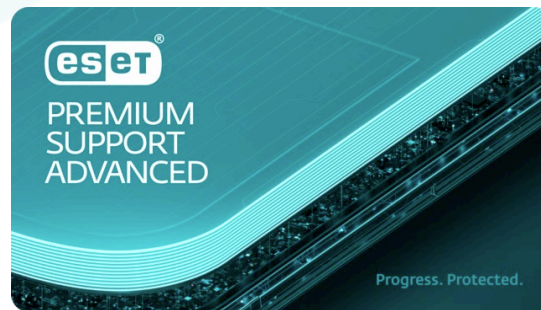


Expert assistance for MDR alerts with more context



Advantages of the services

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Digital Security
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